

QUALITY POLICY

Sustainability is committed to providing quality service that delivers excellence and exceptional value to our clients.

Our guiding principles of quality assurance and continual improvement form the foundation of our success and ensure that we meet the expectations of our clients, employees and statutory bodies.

Sustainability's commitment to continual improvement involves increasing the effectiveness and efficiency of the organisation to fulfill its policy and objectives including business results, customer, and employee and supplier relationships.

Quality is an integral part of Sustainability's business and we recognise that this can only be attained when all our people are trained, empowered, trusted and committed to deliver service to our high standards.

Sustainability's Quality objectives are set annually at the inaugural Management Meeting, formalized in the company's Business Plan.



Signed:
Chief Executive Officer

Date: ...*18 December 2009*.....